

Spring Vibration Isolators

Design Assistance & Ordering Process

GENERAL INFORMATION

Design Recommendations for Isolator Type & Placement:

Many of our customers simply contact us for a design recommendation for the type, quantity, and placement of the isolators for a stated application. With the following information, SWISSCO can efficiently make an isolator design recommendation for most equipment:

- Equipment type, application, and operating conditions.
- Physical dimensions of the equipment and/or mounting skid.
- Total weight of the system (equipment, skid, and all accessories, including fuel, lube oil, etc).
- Center of gravity (CG) of the equipment.

Customers can call, fax, or e-mail SWISSCO with the relevant information for the intended application, and SWISSCO will quickly respond with a job recommendation detail for customer's evaluation and approval.

Customer Approval of Order Confirmation.

Prior to production, all orders are reviewed and the details are confirmed and sent to the customer for final 'sign off' approval. After final customer approval is received, the signed confirmation documents remain on permanent file at SWISSCO for instant access and future reference to ensure the accuracy of all orders.

PACKAGING

All isolators are shipped pre-assembled, shrink wrapped on a pallet, and clearly labeled with the appropriate JOB and relevant P.O. information.

INSTALLATION INSTRUCTIONS

An envelope containing "Installation Instructions" and "Installation & Operating Trouble Shooting Tips" accompanies all isolator shipments.

LEAD TIME

Upon credit approval, most standard isolator orders can be manufactured and shipped within 2-3 weeks after receipt of the signed order confirmation. SWISSCO also maintains an inventory stock of many commonly used isolators housings for rapid order fulfillment. In case of an emergency delivery need, please let us know, and *we will do everything possible to meet your request.*